



Build Me Mini Drop-Ship Terms and Pricelist v3.1 - Revised Feb 2021

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About Our Drop-Ship Products

Thank-you for taking an interest in Build Me Mini. We are a small operation based in Brighton, UK and have steadily become one of the country's leading suppliers of personalised minifigures and displays since we started trading in 2013. We take the greatest of care assembling our figures & frames and aim to deliver the quirkiest possible caricature, made from LEGO® parts. We've been supplying vendors for over 5 years and have shipped approximately 15,000 uniquely personalised units through vendors alone.

We are an unusual business model which has its advantages and its restrictions, but we love working with vendors to help produce the best possible personalised products for customers in the UK and around the world. All dropship products are have been uniquely created and curated over time to best fit into the drop-ship business model. As a result, our drop-ship processes and products are not the same as the processed and products featured on the Build Me Mini website. This has significant advantages, not least, when it comes to pricing.

Our drop-ship products come as white-label and can be branded by the vendor to their preference. We have found this adds a certain level of uniqueness to the product and to the website that they are being sold on. In our experience, vendors who choose a unique name for our products have yielded a much higher product sale than those who have previously listed under the name Build Me Mini.

To avoid product confusion, we do now specifically ask that you refrain from using Build Me Mini in the title or description as the products we offer to drop-ship are not entirely the same as those offered on our own website.



Build Me Mini Drop-Ship Pricelist 2020-2021

Personalised Minifigures in Frames

Colour: Oak-Effect

Figures 1 – 4

Product IDs: FODS1, FODS2, FODS3, FODS4,

Shipping Size: Large

Classic and minimalist frame design. Frame One to Four personalised minifigures made from LEGO® parts, mounted in a bespoke 3D frame, with Oak Effect edging. Figures are mounted on a black LEGO® brick, including two optional lines of text.



Personalised Minifigures in Oak-Effect Frames	Cost	RRP
1 Minifigure in Frame	£14.99 + VAT	£34.99
2 Minifigures in Frame	£24.99 + VAT	£59.99
3 Minifigures in Frame	£33.99 + VAT	£74.99
4 Minifigures in Frame	£43.99 + VAT	£94.99
Large Shipping (per item) - UK	£6.10 + VAT	
Large Shipping (per item) - IRE	£11.50 + VAT	
Large Shipping (per item) - USA	£21.46 + VAT	
Large Shipping (per item) – Other International	£15.75 + VAT	



Personalised Minifigure on keychain

Our classic minifigure caricature process with a twist – you can take it with you! A personalised minifigures made from LEGO® parts, created by our experts. Includes black display plate.

Product IDs: KRDS1
Product Size: Small



Personalised Minifigures on Keychains	Cost	RRP
1 Minifigure on keyring (no accessories)	£9.89 + VAT	£29.99
Small Shipping (UK)	£2.70 + VAT	
Small Shipping (All International)	£12.75 + VAT	



Important Legalities

We are not affiliated with LEGO®. LEGO® is a trademark of the LEGO Group of companies. The LEGO Group does not sponsor, authorise or endorse our products and/or the customised/modified products or sets shown. Neither does it accept responsibility in any way, shape or form for any unforeseen and/or adverse consequences following from such customisation/modification.

We can not allow the use of the LEGO® name in our drop-ship products, other than to describe the parts that are being used to assemble the figures. But even then, such use of the term LEGO® is used at the retailers discretion and Build Me Mini Limited accepts no liability or responsibility for the use therein.

It is against the LEGO Group's policies to describe these products as a LEGO® product. We carefully consider all of our uses of the term LEGO® and urge drop-ship vendors to do the same.

We can provide an image for use on the vendors website per product, but we encourage the use of fresh photography in a style to match the brand of their own site. To this end, we offer a 50% one-off sale for products purchased for the use of product photography, pre-website sales. This is a one-time offer, which expires upon the first product sold through the vendors website. Up to two of each product may be ordered through this offer.

All product images that are supplied by Build Me Mini remain the property of Build Me Mini and cannot be altered or edited in any way. Build Me Mini images may only be used to advertise Build Me Mini products and may not be used, edit or duplicated in any other way. If the vendor chooses to remove Build Me Mini products from their website, they must also remove all Build Me Mini images.



Production Time and Shipping

Our production time for personalised products is 10 working days. Once dispatched, an order may take up to 1 working day to reach the Post Office. Our postage is almost always with Royal Mail, and is insured, tracked and Signed where available.

Tracking will be provided on the invoice that the order appears on, unless another system has been previously agreed.

Please note that during peak times or specific events (Christmas/Valentines/Father's Day/ Mother's Day), custom cut-off dates may be set to control order capacity. Notice will be provided in advance of these cut-offs if they are less than 10 working days.

Our drop-ship production flow works as follows:

1. Receive an order (accept or reject based on information provided*)
2. Produce the Minifigure and frame/keyring elements
3. Dispatch to customer address
4. Deliver to Post Office (usually within 1 working day)
5. Delivery to customer. Royal Mail postal times apply

*We may reject via email or extranet if the order is too specific or cannot be created. In these cases, we may not be able to provide examples of what could be achieved due to the time and availability between the order being accepted and produced. Any photos taken at this stage will be chargeable at the rate shown under additional services on page 4 – even if the order is not eventually accepted.

Drop-Ship invoicing and payments

Due to the nature of our personalised products, and the lead-time for creation – our payment terms are 14 days – but we will only invoice once an item has dispatched. Unless an alternative method is provided, we will supply postal tracking information on the invoice that the order appears on.

We invoice weekly on a Friday, unless other terms have been agreed.

Product Requirements

In order to best fulfil and create a minifigure caricature for each order, we require the following information from the customer. For each minifigure, we require;

- ✓ **Gender**
- ✓ **Baby/Child/Adult**
(used for leg size)
- ✓ **Photo**
(used for hair colour, facial expressions and dress sense if not otherwise indicated)
- ✓ **Hobbies/Interests**
- ✓ **General clothing suggestions**
(we cannot guarantee to specific outfits)



Damages/Returns/Additions

Due to the nature of our personalised products, we are sadly not able to offer a refund, unless the item is faulty or arrives damaged. We will always do our best to ensure the personalised item is as close to what is possible but since this is a caricature product – there may be occasions where customers are unhappy with the finished product.

It is important to remember, though, that not all parts are available and that this is a ‘cartoonified’ version of an individual – not a scale replica. However, on occasions, customers will misunderstand the concept and want a more ‘accurate depiction’.

If the customer is un-happy with the caricature that has been created for them, we can offer them a photo of alternative parts available for them to choose from. This service is at a cost to the drop-ship vendor which may or may not be passed onto the customer, at the vendors’ discretion. The cost will be added to the next invoice to the vendor. These costs are listed below:

Additional Service	Cost
Photo of alternative parts	£5.00 + VAT
Selected replacement parts (Torsos)	£6.00 + VAT
Selected replacement parts (Hair/Head/Legs/Hand-held accessories)	£2.50 + VAT
Replacement frame (Where Build Me Mini are not at fault)	£7.50 + VAT
Post charge for replacement parts	Current keyring shipping price
Post charge for replacement frame	Current frame shipping price

If any item of the order is damaged or faulty when it arrives, we offer a refund or a replacement (free of charge) for the individual faulty element of the order. We do not cover our products, should they be damaged after they have been received. In the event of a replacement or damage request, we require a photo of the damaged or faulty item as well as the original packaging it was received in. Please ensure this is gained from the customer before contacting us.

Our personalised items returns policy is in line with the UK Government Law, viewable here: <https://www.gov.uk/accepting-returns-and-giving-refunds>, with special attention to the Personalised items section of the page.



Limitations for Figure-Making

We have a list parameters and limitations that is updated regularly, available at www.minifigureme.co.uk/dropship. At the time of publishing this document; these parameters are as follows. Please refer to the above link for the latest updates. An extensive list of available accessories for framed minifigures are also available on this web page.

- **Skin colours.** We can only accommodate the classic yellow. Face expressions are key in the figure-making process. The only colour that LEGO® have made widely available, with thousands of expression options, is their classic non-skin-tone colour; yellow.
- **Specific outfits.** If there is a specific outfit that is essential to the order, the customer needs to understand that this will be assembled via a best-match process as not all parts have been created or are available from LEGO®. *EG; "She only wears her black hoodie and short black skirt" – neither of these exist, so we would either supply a dark coloured hoodie or a plain black top and either black legs or a long black dress brick.*
- **Vehicles/Accessories.** We can include racing helmets or at the very most a surf board, but no bikes or cars (note surfboard not always available). As a general rule, if the accessory can be hand-held (in real life) then it may be possible. If not, we cannot include it.
- We cannot usually offer **adult-themed accessories** that a children's toy manufacturer LEGO® are unlikely to have created. Spliffs, bongos etc. We **do** have beer or wine glasses.
- **Custom Printing.** At this time, we do not offer custom printed items for our drop-ship products (unless explicitly described or agreed). Names, numbers or very specific outfits such as Uniforms, Sports Kits, Tattoos, piercings or Team outfits are not possible for us to fulfil. We will, instead, create an outfit as close as possible using the existing parts available. This may not be as close as the customer would like.
- **Babies.** We do not offer babies or toddlers as accessories, but can provide them as the main figure (instead of a full size one). Note; this will mean limited styling options. *Babies deemed under the age of 2 will be the classic LEGO Baby brick, which only comes in white but is scaled to the other figures (these are the same cost-value as the other figures due to their rarity).*
- **Children.** Children deemed over 2 and under 12 will be assembled with shorter legs.
- **Branded and Themed Bricks.** We cannot offer branded elements (specific drinks / computers / devices) – we have generic versions of most devices though. We can't cater to specific famous figures that aren't easily replicated. We cannot guarantee the delivery of previously released branded LEGO® themes (eg Harry Potter, Star Wars, Marvel etc) – though we will try where possible.
- **Shaved/balding heads** will be given full hair or no hair – we don't have thinning hair as parts (or 'shaved short'). Sadly LEGO® haven't catered to this demographic quite yet!
- **Shoes** (LEGO figures generally don't really wear shoes).

This document will be reviewed on or before 1st April 2021, but contracts and agreements will remain in place for a full calendar year from when they were signed in relation to the terms published at the time.